

IMPORTANT

WARRANTY INFORMATION
ON REVERSE SIDE

DO NOT DISCARD
KEEP FOR YOUR REFERENCE

MODEL NUMBER:

COLOUR:

DATE OF PURCHASE:

PURCHASED FROM:

INSTALLING ELECTRICIAN:

ELECTRICIAN LICENCE NUMBER:

 support@ventair.com.au

 4 Capital Place, Carrum Downs, VIC 3201 Australia

 (03) 9775 0556

 ventair.com.au

OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

IMPORTANT WARRANTY INFORMATION FOR OWNER AND INSTALLER.
PLEASE READ AND OWNER TO RETAIN.

BEFORE INSTALLATION: Check all components to ensure there is no visible damage. Should there be any damage, contact Ventair support via email: support@ventair.com.au or ph: (03) 9775 0556 to discuss.

WARRANTY PERIOD: This inline fan kit is covered against manufacturing defects by a three (3) year limited warranty from the date of purchase. This is a parts-only replacement warranty. During this period Ventair will, at our discretion, supply parts or provide a replacement unit of the same or comparable model.

INSTALLATION TYPE: This product must be installed by a qualified electrical contractor in accordance with local wiring rules (AS/NZS 3000). Any unauthorised alterations, hardwiring modifications, or damage to the factory-fitted power cord will void the manufacturer's warranty.

IN-HOME WARRANTY SERVICE: In-Home service applies strictly to the hardwired thermostat control and structural wiring components that legally require a licensed electrician to install or service. In-Home service is not applicable to the inline fan unit itself; because the fan connects via a standard factory-fitted plug, it can be safely disconnected and returned to Ventair for a bench replacement. Ventair is not responsible for any onsite removal, transit, or re-installation costs associated with the plug-in fan unit.

NON-RESIDENTIAL USAGE: This product carries a maximum one (1) year limited manufacturer's warranty when used in any non-residential, commercial, or industrial setting.

If you suspect a manufacturing defect, lodge a warranty by visiting www.ventair.com.au/warranty

For a claim to be processed, the following information must be provided:

- Proof of purchase.
- Nature of the fault.
- Model details: Eg: Brand, model number, and unit colour.
- Owner's information: Name, address, and contact number.
- Supporting evidence: Clear photos and short video clips (with sound).
-

All warranty claims are subject to the below:

- The warranty is void if the unit has been physically damaged, involved in an accident, modified, or subjected to misuse, neglect, or abuse.
- Faults must not be the result of normal wear and tear.
- No solid-state speed control device has been used with this appliance.
- Must be installed strictly in accordance with the manual using approved Ventair hardware.
- Installation faults are not covered under warranty, contact the installer to rectify.

CRITICAL RULE: [NO LABOUR CHARGES OR INVOICES WILL BE PAID WITHOUT WRITTEN APPROVAL FROM VENTAIR.](#)