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**IMPORTANT EXHAUST UNIT WARRANTY INFORMATION
FOR OWNER AND INSTALLER.
PLEASE READ AND OWNER TO RETAIN**

*OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW.
YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAULT AND COMPENSATION FOR ANY OTHER
REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED
IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.*

THIS PRODUCT IS COVERED BY A FIVE YEAR 'REPLACEMENT ONLY' WARRANTY. THIS WARRANTY
COVERS MANUFACTURING FAULTS OR DEFECTS. DURING THIS PERIOD VENTAIR WILL, AT OUR
DISCRETION SUPPLY PARTS OR PROVIDE A REPLACEMENT UNIT OF THE SAME OR COMPARABLE MODEL.
REMOTES, FASCIAS AND LED PANELS CARRY A TWO-YEAR REPLACEMENT WARRANTY. BEFORE HAVING THE UNIT
INSTALLED, CHECK ALL COMPONENTS TO ENSURE THERE IS NO VISIBLE DAMAGE. SHOULD THERE BE
ANY DAMAGE, PLEASE CONTACT VENTAIR. FOR MAJOR FAULTS RETURN THE UNIT TO PLACE OF PURCHASE
FOR REPLACEMENT.

THE FOLLOWING POINTS NEED TO BE CHECKED AND THE FULL WARRANTY POLICY
(www.ventair.com.au/warranty)

MUST BE READ BEFORE MAKING A WARRANTY CLAIM.

PLEASE ENSURE YOUR INSTALLER ALSO READS THIS INFORMATION.

1. THE UNIT OR RELEVANT PART HAS NOT BEEN MODIFIED, SUBJECT TO MISUSE, NEGLIGENCE OR BEEN INVOLVED IN AN ACCIDENT.
2. THE REPAIRS ARE NOT REQUIRED AS A RESULT OF NORMAL WEAR AND TEAR.
3. THE PRODUCT WAS INSTALLED BY A LICENSED ELECTRICAL CONTRACTOR (WHERE APPLICABLE) IN ACCORDANCE WITH THE INSTRUCTION MANUAL.
4. NO SOLID-STATE SPEED CONTROL DEVICE HAS BEEN USED WITH THIS APPLIANCE.

- IF YOU SUSPECT FAULTS RELATING TO INSTALLATION, CONTACT YOUR INSTALLER TO RECTIFY
- IF YOU SUSPECT THERE IS A MANUFACTURING DEFECT, LODGE A WARRANTY BY VISITING
www.ventair.com.au/warranty OR CONTACT VENTAIR SUPPORT ON 1300 665 926

YOU WILL NEED TO PROVIDE THE FOLLOWING INFORMATION:

- PROOF OF PURCHASE
- THE NATURE OF THE FAULT
- THE BRAND, MODEL NUMBER AND COLOUR OF THE UNIT
- THE OWNERS NAME, ADDRESS AND TELEPHONE CONTACT NUMBER



**IMPORTANT
WARRANTY INFORMATION
ON REVERSE SIDE.
DO NOT DISCARD**

**PURCHASE RECORD
FOR YOUR REFERENCE**

PLEASE FILL IN THIS CARD PRIOR TO INSTALLATION. INFORMATION IS
MANDATORY IN CASE OF WARRANTY CLAIM

BRAND:

MODEL NUMBER:

SERIAL/BATCH NUMBER:

COLOUR:

DATE OF PURCHASE:

PURCHASED FROM:

INSTALLED BY ELECTRICIAN:

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ELECTRICIAN LICENSE NUMBER:

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